**Euan's Guide Covid Concerns and Precautions Survey**

Euan's Guide has been asked by many businesses what precautions they can make to encourage disabled visitors when lockdown eases.

This survey is open to disabled people, their family and friends as well as individuals who work closely with disabled people such as carers or healthcare professionals. Take part to share your views and help ensure businesses know what actions they need to take to enable consumer confidence.

Please feel free to give us as much information as you feel useful below.

And to say thanks, we're entering every response into a draw for one of four £25 Amazon vouchers.

Thank You!

**Please edit this word document to show your responses to the survey questions.**

1a. What concerns do you have about visiting venues, places & spaces post lockdown? This includes visiting shops, food outlets, leisure centres, transport hubs, attractions, overnight accommodation and more. Check all that apply.

* Social Distancing - other people not respecting distances
* Social Distancing - not being able to see, understand or fit in defined spaces
* Masks - people not wearing masks
* Masks - being able to communicate while wearing masks
* Toilets - venue toilets and public toilets being shut
* Toilets - cleanliness
* Cleanliness - regular cleaning of public places
* Doors - having to touch doors that other people have touched
* Lifts - having to share lifts with other people
* Queuing or waiting - particularly in bad weather
* Public Transport - how to get there safely
* Focus on Cycling and Walking - not everyone can walk or cycle
* Special Assistance - more people are going to need it
* Accessible Seating - danger of venues removing chairs and rest stops
* Instructions - lack of clear instructions or inaccessibility of instructions
* Other

1b. Which of these are your top 3 concerns and would you like to tell us more about any concerns you have?

2a. What will make it easier and safer for you to visit venues, places and spaces post lockdown? Check all that apply.

* Social Distancing - clear markings to encourage people to keep distance
* Social Distancing - one way systems
* Social Distancing - providing an accessible route that disabled people can navigate independently
* Queuing - providing seating or shelter for queuing
* Opening Times - providing 'quiet' or 'priority' opening times
* Number of People - limiting the number of visitors at any one time
* Masks - educate people that you still need to maintain distance even with a mask
* Masks - requirement for staff and visitors to be wearing masks
* Information - tell people what Covid precautions you have made before they visit
* Access Information - including information on Covid precautions in their access information e.g. in their access guide or on their Euan's Guide listing
* Temperature Checks - check temperature on arrival
* Accessible Parking - making sure there is access to enough accessible parking bays
* Doors - touch free doors
* Sanitising Stations - with hand sanitiser and wipes - must be at an accessible height
* Screens - screens at tills and information points
* Food & Drink - contactless orders e.g. through an app
* Food & Drink - reintroduce disposable cups and straws
* Contactless - payments
* Cordoned Off Areas - for visitors needing more space
* Toilets - visible cleaning rotate and improved cleanliness
* Accommodation - guarantee that it has been cleaned properly
* Accommodation - guaranteed period between bookings
* Staff - extra staff to provide Special Assistance / Access Buddy system
* Staff - extra staff to restrict visitors in different areas
* Lifts - restrict number of people
* Easy way to request help
* Order or Reserve in Advance - a way to
* Other

2b. Which 3 precautions are most important to you? Would you like to tell us more about any precautions you would like venues to consider?

3a. Which, if any, of these types of places / activities are you MORE LIKELY than normal to visit / do as restrictions are lifted?

* Outdoor Areas (e.g. beaches, trails etc.)
* Outdoor Leisure or Sports Activities (e.g. walking, cycling, swimming etc.)
* Predominantly Outdoor Attractions (e.g. zoos, theme parks, playgrounds etc.)
* Predominantly Indoor or Covered Attractions (e.g. museums, cathedrals etc.)
* Entertainment (e.g. theatre, cinema etc.)
* Food and Drink (e.g. restaurants, cafes, bars etc.)
* Health and Wellbeing Activities (e.g. spa/ beauty, retreat or meditation, indoor swimming)
* Health Appointments (e.g. medical practice, hospitals)
* Overnight Accommodation (e.g. hotels, self-catering etc.)

3b. Which, if any, of these types of places / activities are you LESS LIKELY than normal to visit / do as restrictions are lifted?

* Outdoor Areas (e.g. beaches, trails etc.)
* Outdoor Leisure or Sports Activities (e.g. walking, cycling, swimming etc.)
* Predominantly Outdoor Attractions (e.g. zoos, theme parks, playgrounds etc.)
* Predominantly Indoor or Covered Attractions (e.g. museums, cathedrals etc.)
* Entertainment (e.g. theatre, cinema etc.)
* Food and Drink (e.g. restaurants, cafes, bars etc.)
* Health and Wellbeing Activities (e.g. spa/ beauty, retreat or meditation, indoor swimming)
* Health Appointments (e.g. medical practice, hospitals)
* Overnight Accommodation (e.g. hotels, self-catering etc.)

4. How will you travel and what would you need to make it safer and easier for you to travel? Let us know what your main form of transport will be and if there are any precautions that would make you feel safer using this form of transport.

5. How will you find disabled access and Covid information before you decide to visit?

* I will contact the venue directly
* I will check their website
* I will ask friends, community groups or other people
* I will use Euan's Guide
* I will search the internet
* Other

6. After lockdown, which of the following activities would you still like the opportunity to participate in virtually / online? Check all that apply.

* Working Remotely
* Completing Educational Courses
* Watching Stage Performances
* Watching Movie Releases
* Taking Part in Festivals and Events (e.g. live stream of performances and talks)
* Cultural Activities (e.g. virtual tours of attractions and museums and online collections)
* Social Events (e.g. virtual meet ups and discussions)
* None of the above
* Other

7. Have you seen any good Covid precautions in place that you would like to tell us about or is there anything else you would like to tell us? Covid related or more generally around disabled access?

**You're almost done! We just have a few questions about you. These are all optional.**

8. In terms of Covid...

* Are you or (someone you live with) on the Government list of “vulnerable people”
* Are you or (someone you live with) shielding
* Neither of the above
* Other

9. Please can you enter the first half of your postcode, so we can map concerns across the country.

10. When 'out and about', most of the time you are...

* With friends or family
* With a carer or PA
* By myself
* With a club or group
* Other

11. Are you...

* A disabled person
* Family member or friend of a disabled person
* Unpaid or family carer
* Carer or PA
* Of retirement age
* Teacher, Social Worker or Healthcare Professional
* I’d rather not say
* Other

12. Do you use or have experience of:

* Wheelchair
* Powerchair
* Mobility Scooter
* Walking Aid
* Symbol Cane
* Long Cane
* Assistance Dog - Visual Impairment
* Assistance Dog - Other
* Sign Language
* Hearing Aid or Cochlear Implant
* AAC
* Hidden Impairment
* Speech Impairment
* PMLD
* Autism
* Dementia
* Learning Disability
* Other

13. I would like to:

* To be entered into the £25 Amazon voucher draw
* To receive a copy of the survey results
* To receive newsletters from Euan's Guide
* None of the above

14. Please enter your email address

example@example.com (Leaving an email address is optional. If you do not provide a valid email address then we will be unable to enter you into the prize draw.)

15. This survey is being carried out by Euan's Guide with the results being published and used online and in print. By clicking ‘I accept’ you agree that Euan's Guide can anonymously publish any comments you have shared in this report. As the report is publicly available, these comments may also be shared by third parties.

* I accept
* I do not accept

Thank you very much for your time!

Euan and the Euan's Guide Team

# **End of survey Questions**

Please send your responses to [hello@euansguide.com](mailto:hello@euansguide.com) or post them to the following address:

Euan's Guide

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