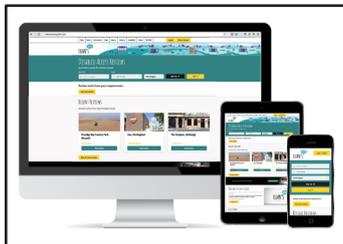




Coronavirus Survey Results



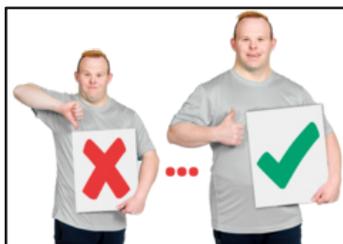
Euan's Guide is the disabled access charity.



We have the website www.EuansGuide.com.



This survey helps businesses know what disabled people think about CoronaVirus.



And what improvements businesses can make for disabled visitors.



These results were published in July 2020.



Concerns disabled people have about visiting places ranked in order.



Social distancing
82%



No toilets
72%



Queuing or waiting
59%



How clean the toilet is
56%



Having to share lifts
53%



Opening a door someone else has touched
53%



Concerns disabled people have about visiting places ranked in order.



How clean a place is
52%



If there will be somewhere to sit down
48%



People not wearing masks
48%



If there will be someone to ask for help
38%



Instructions or lack of instructions
37%



The focus on cycling and walking
36%



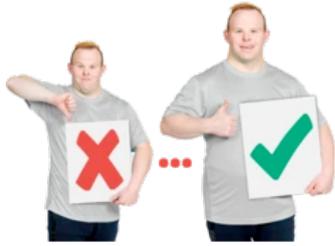
Concerns disabled people have about visiting places ranked in order.



How to get there safely using Public Transport
32%



Being able to talk with a mask on
30%



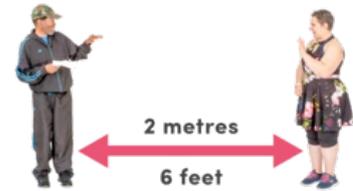
What things can venues do to make your visit better. Ranked in order.



Have hand wash available
84%



An accessible route they can travel on their own
83%



Clear markings so people keep a safe distance
81%



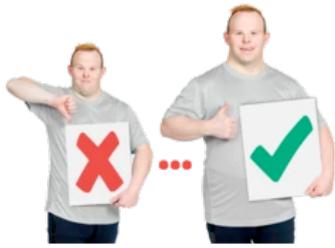
Clean toilets
80%



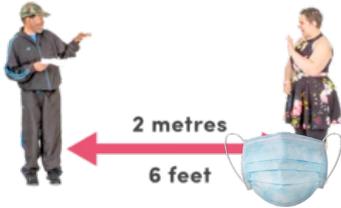
Touch free doors
78%



Limiting the number of people visiting
74%



What things can venues do to make your visit better. Ranked in order.



Staying a safe distance away while wear a mask
70%



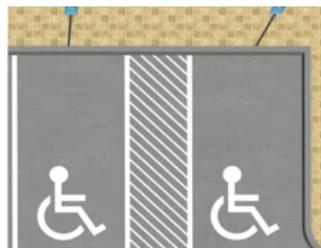
One way routes
68%



Contactless payments
67%



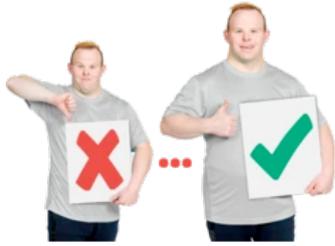
Quiet or priority opening times
67%



Make sure there are enough parking spaces
66%



Shelter or seating when waiting
62%



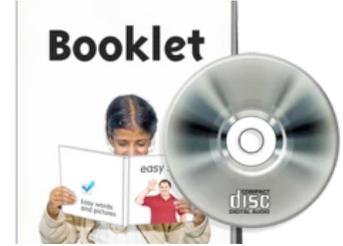
What things can venues do to make your visit better. Ranked in order.



Limiting the number of people in lifts
60%



Screens at tills and information points
58%



Disabled Access Information
57%



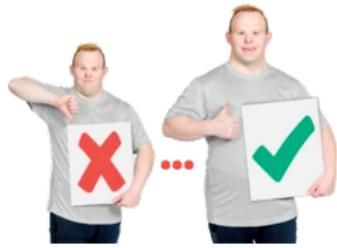
An easy way to request help
56%



Make people wear a mask
53%



Areas for people that need more space
51%



What things can venues do to make your visit better. Ranked in order.



Extra staff to provide assistance

50%



Give you Coronavirus information

50%



Clean accommodation

49%



Order food via contactless e.g. using your phone

48%



Have disposable cups and straws

43%



Staff to stop crowds

40%



What things can venues do to make your visit better. Ranked in order.



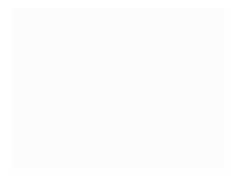
Check visitor temperature when you arrive
39%



Being able to order in advance and pick up
37%



Time between accommodation bookings
32%





Places people are likely to visit. Ranked in order.



Medical or hospital

52%



Outdoor Beach or Walk

36%



Outdoor zoo, theme park or playpark

9%



Outdoor sport such as cycling

4%





Places people are not likely to visit. Ranked in order.



Entertainment
at theatre or
cinema

-45%



Indoor Museum
or Cathedral

-39%



Overnight
Accommodation

-30%



Indoor
swimming or
spa

-28%



Food and Drink
- restaurant or
cafe

-12%





Concerns of people travelling by car



Parking spaces being blocked



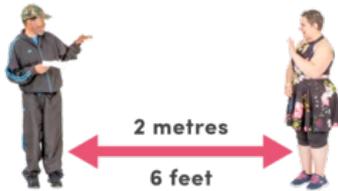
Toilets being closed



Concerns with using public transport



Cleanliness



Social distancing



Being told they can not travel



Getting special assistance



How people find information about where to visit. Ranked in order.



On the venue's website

78%



Speaking to the venue

50%



Using Euan's Guide

50%



Searching the internet

45%



Asking family and friends

28%





Activities people want to see continue online. Ranked in order.



Social events
with friends and
family
48%



Watching
movies
38%



Watching
theatre online
36%



Working
remotely online
34%



Online tours
and galleries
34%



Learning
remotely online
33%



Activities people want to see continue online. Ranked in order.



Online festivals
and talks

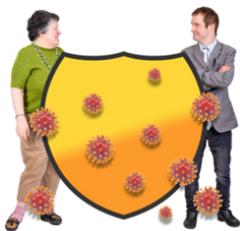
30%



In terms of Coronavirus...



50% of people who took part said that they or someone they live with are on the Government list of 'vulnerable people'.



35% of people who took part said that they or someone they live with are shielding.



Who took part in the survey. Ranked in order.



Disabled people
68%



Family and
friends of
disabled people
21%



People of
retirement age
17%



Unpaid or
family carers
13%



Teachers and
Health and
Social Care
Professionals
6%



Paid carers or
PAs
4%





Who people are usually out with. Ranked in order.



Family and friends
67%



By themselves
38%



A carer or PA
21%



A club or group
3%



What people use or have experience of. Ranked in order.



Wheelchair
47%



Walking aid
41%

Hidden
Impairment

Hidden
impairment
32%



Powerchair
24%

Autism

Autism
21%



Mobility scooter
20%



What people use or have experience of. Ranked in order.

Learning Disability

Learning Disability
20%



Hearing aid or cochlear implant
15%



Sign language
11%

Speech Impairment

Speech impairment
11%



Assistance dog
10%

Dementia

Dementia
7%



What people use or have experience of. Ranked in order.



Long Cane
6%



Symbol cane
5%



PMLD
3%



AAC
2%

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Euan's Guide is a charity registered in Scotland (SC045492)



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