



Lack of Accessible Toilets

78% of respondents have avoided going somewhere that didn't have an accessible toilet.

78% of disabled people surveyed have come across an accessible toilet they were unable to enter.



Common Problems

The most common problems disabled people find with accessible toilets:



Red Emergency Cords

61% of the disabled people asked reported seeing a red emergency cord that is potentially dangerous in an accessible toilet at least once a month.

15% have had to use a red emergency cord to call for help.

Red emergency cords are designed to be a way for someone inside an accessible toilet to safely and easily alert people outside the facilities that their assistance is required.

It is dangerous to have no cord, a broken cord or one that is cut too short, tied up or put out of the way so that it could not be reached by someone lying on the ground.

We supply Red Cord Cards that attach to red emergency cords to remind everyone to leave the cord in the correct position.

STRANGE THINGS FOUND IN ACCESSIBLE TOILETS

Need more proof that accessible toilets are often misused and cluttered?

Toilets



Here is just a selection of some of the strangest things people have found stored inside an accessible toilet:

- Staff holding a meeting
- The day's cash takings
- Bar stock
- A walnut cracking machine
- 10 American BBQs
- A trolley filled with cleaning equipment
- Bags of grit
- An exercise bike
- An overhead projector
- Gardening equipment
- A Stormtrooper and a life sized Darth Vader cardboard cutout
- A 4 foot plastic frog bin
- A fully decorated Christmas tree
- A model boat
- A fishing rod
- DJ and band equipment
- A gambling machine
- A poker table

Survey Information

769 people took part in our Euan's Guide Accessible Toilet Survey.

Euan's Guide hope that the findings of this survey will help to raise awareness of the importance of accessible toilets and how they can be improved.

The Accessible Toilet Survey was a section within our 2019 Access Survey, which was completed by 1,027 people between October 2019 and January 2020.

The survey was run by Euan's Guide, the disabled access charity making it easier, safer and more rewarding for disabled people to find and share disabled access information about great places to go. At the heart of our charity is **EuansGuide.com**, the go-to disabled access review website.