



ACCESS
SURVEY



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Operations | Ltd

Euan's Guide Access Survey Results 2021

Questions



1. What do you think about it?

☐ Good

☐ Bad

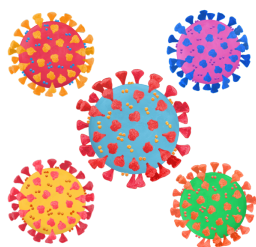
☒ Not sure



In 2021 Euan's Guide asked people what they think about disabled access.

This report tells you what people said about disabled access.

We asked people to tell us about:



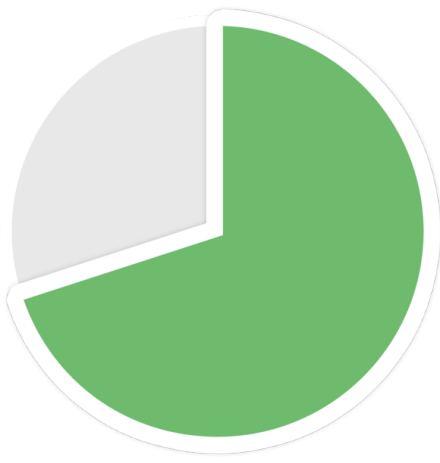
Covid and what you think about it



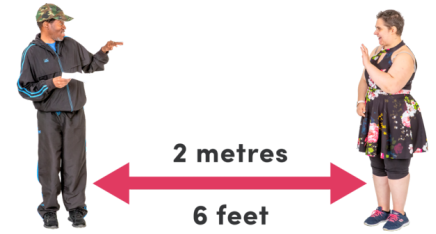
Disabled access to places you visit



The toilets in places you visit



75% of people were worried about social distancing



68% of people were worried about people not wearing masks

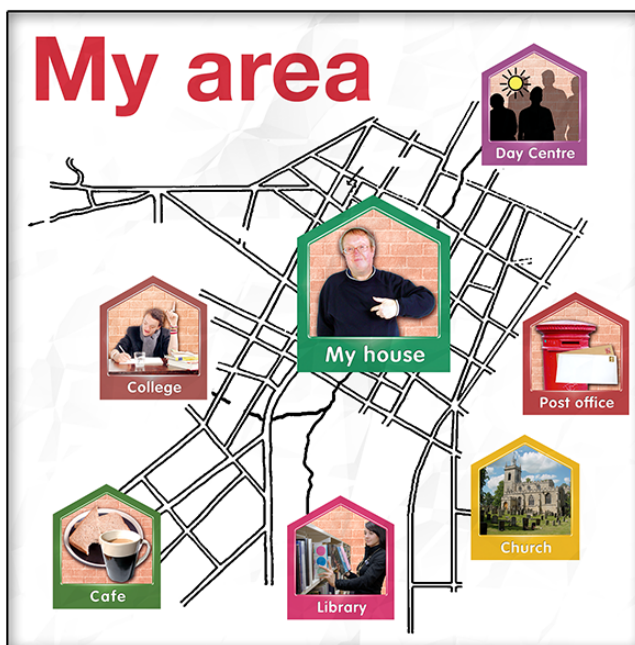


68% of people were worried about venue toilets and public toilets being shut



People told us they would like places to do three things to help:

- Provide accessible routes which were easy to understand and follow
- Have clear markings so people can keep their distance from each other
- Ask staff and visitors to all wear masks or face coverings if they can



We asked people to tell us what type of places they like to visit



Zoos, theme parks or playgrounds 36%



Football matches, festivals or picnics 14%



Museums, cathedrals or art galleries 23%



Cinema, theatre or drama groups 32%



Restaurants, cafes, bars etc 56%















Parks, beaches or forests 55%

Other places people like to visit or things they go out to do

Hotels and overnight stays 34%

Health Appointments 73%

How people travel to their visits?

		Walk	4%
		Cycle	2%
		Taxi	6%
		Bus	7%
		Car	89%
		Train	4%

How people find Covid information before they decide to visit somewhere?



They contact the venue directly 35%



They check the venue website 81%



They will ask friends 21%



They will use Euan's Guide 27%



They will search the internet 47%





What did people think:

People think Covid made disabled access worse?



People think Covid made access to toilets worse?



Disabled Access

In this section, we're asked for people's thoughts on disabled access in general.

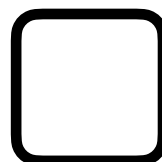
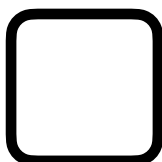


When people visit a new place do they like to find out about it before they go?

Yes

No

Don't know



What would put people off visiting somewhere new?

Lack of information

Not knowing if there are toilets

Accessible Toilets



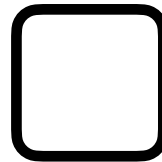
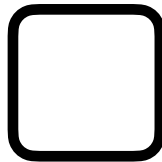
Have people ever come across an accessible toilet that they were unable to use?

Yes

No

Don't know

70%



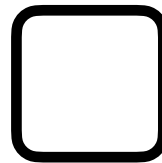
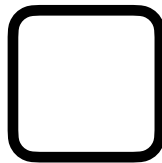
Have people ever avoided going somewhere because it didn't have an accessible toilet

Yes

No

Don't know

73%



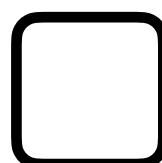
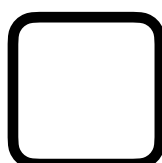
Have people ever avoided going somewhere because they couldn't find information about an accessible toilet

Yes


No

Don't know


42%



Have people ever avoided going somewhere because they knew it didn't have a Changing Places toilet

	Yes	No	Don't know
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Have people ever avoided going somewhere because they couldn't find any information about a Changing Places toilet

	Yes	No	Don't know
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



People told us in what country they lived

In England 78%

In Scotland 13%

In Wales 6%

In Northern Ireland 2%

This report on the Access Survey 2021 is written by Euan's Guide

Euan's Guide

Codebase

Argyll House

3 Lady Lawson Street

Edinburgh

EH3 9DR

Email

hello@euansguide.com

Telephone

0131 510 5106

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