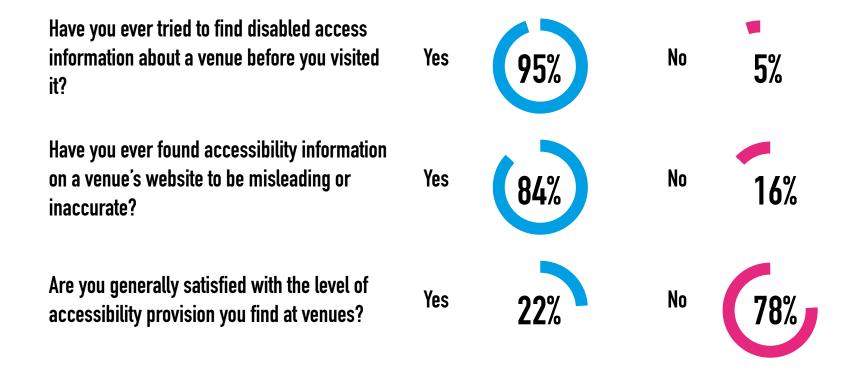
The Access Survey 2015. We asked...







In your experience, which of the following would you rate as having 'poor' or 'good' accessibility?

Poor Accessibility		Goo	d Accessibility
74%	Pubs & bars		14%
22%	Cinemas & theatres		55 %
47%	Hotels		23%
17%	Museums and art galleries	\	59 %
26%	Concert halls and live music venues		29%
9%	Hospitals and healthcare		59 %
53%	Restaurants		14%
67%	Cafes and coffee shops		11%
77%	Shops		21%
48%	Private businesses	♦	1%
15%	Public and council buildings		49%
18%	Sport and leisure venues		24%
17%	Airports and stations		32 %





When visiting somewhere new, which of the following do you agree with?

I avoid going to new places if I can't find relevant access information I often go to the same places because it is easy to get in and there is a decent accessible loo I am more likely to go somewhere new if it has been recommended by someone with similar requirements I am more likely to visit somewhere new if I can see pictures and read what others have said		54%71%70%71%
How likely are you to return to venues that have good accessibility? Very likely		86%
Likely		12 %
Not sure	♦	1%
Not relevant to me		1%





When 'out and about', most of the time I am...

With friends & family	69 %
With a carer or PA	24 %
By myself	20%
How can venues improve their accessibility?	
Environmental changes	89%
Staff training	77 %
Provision of information	71 %



Signage



59%

What factors influence your decision to visit somewhere?

Knowing you can get into and around the venue	90%
Knowing that there is an accessible toilet	80%
Knowing that you can park nearby	66%
Knowing that you can get there on public and community transport	27 %
Knowing that information is available in a format you can use	23%
Knowing that staff are helpful and friendly	70%

How do you find out the information you need to plan a visit?

Community groups and clubs	17%
Newspapers and TV	3%
Social media	27%
Internet search	49%
The venue's website	82%
Telephoning the venue directly	56 %
Word of mouth	56 %





The Access Survey 2015 was completed by 203 respondents who self identified as:

A disabled person		52 %
Family member of a disabled person		36%
Friend of a disabled person		19%
Carer or PA		9 %
Teacher, Social Worker or Healthcare Professional		4%
I'd rather not say	♦	0%





Other things you told us...

- Physical access is not such an important issue for me as welcome and inclusion. However, I am very aware with other friends and colleagues how important this is. Getting this information easily and in advance makes a big difference.
- I distrust information so often these days. I have often phoned venues to be told on yes, there's access for a powerchair..only to find there isn't and I have made a wasted journey and effort for nothing.
- If a key venue/attraction is accessible, it still can not be great as other things around said attraction may be not accessible..so if I'm
 out with a group of people, we visit the main attraction..then we go off nearby to eat etc..and hey, no access etc starts to loom large
 yet again.
- I'm lucky we go on holiday 3 times a year and have weekends away too. I'm unlucky I have to do all the research for these trips!
- Helpful and well informed staff is the most important aspect. Even if the venue isn't great, if the staff are helpful then all is well!
- Access is improving but still chronic in independent shops, cafes etc. you get the feeling unless they have to comply with the law they don't.
- We are often put off visiting a venue if there is no information on their website should be a legal requirement for accurate information about accessibility.





About Euan's Guide

- Euan's Guide is the award winning review website & app featuring disabled access reviews written by disabled people, their families, friends and carers
- Our mission is to share the world's disabled access information.
- The site was founded by Euan MacDonald adventurer, sports fan and powerchair user
- The site went live on 1 November 2013 and so far has over 3000 places on the site in more than 900 towns & cities
- Euan's Guide is endorsed by Professor Stephen Hawking and JK Rowling and has been featured by the BBC, The Guardian, The Independent and The Times Magazine

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About Disabled Access Day

- Disabled Access Day will be taking place on Saturday 12 March 2016
- We are asking disabled people and your friends and families to visit somewhere that you've never been before
- Whether local or further afield, whether a cinema, coffee shop, sports centre or anywhere else, take some family or friends or make a
 day of it and get a group together to discover somewhere new!

www.DisabledAccessDay.com | takepart@disabledaccessday.com



