


EUAN'S

GUIDE

ACCESS
SURVEY



Supported by:  **Motability
Scheme**

Euan's Guide 2024 Access Survey



Questions



1. What do you think about it?

☐ Good

☐ Bad

☒ Not sure

In 2024 Euan's Guide asked people what they think about disabled access.

This report tells you what people said about disabled access.

We asked people to tell us about:



Disabled access to places you visit



The toilets in places you visit



Transport



Technology

We asked people to tell us about:



Representation of disabled people and peoples attitudes towards disabilities



Our new UK Government

Disabled Access

In this section, we are asking for your thoughts on disabled access in general.



When you visit a new place do you like to find out about it before you go?



Yes – 90%



Do you feel the lack of disabled access has directly affected your goals, plans or aspirations?



Yes – 70%

What would put you off visiting somewhere new?

Lack of information.

Not knowing what to expect.

Lack of toilets.

Lack of parking.

Accessible Toilets



Have you ever come across an accessible toilet that you are not able to use?



Yes – 73%



Have you ever avoided going somewhere because it did not have an accessible toilet?



Yes – 11%



Have you ever avoided going somewhere because you couldn't find information about an accessible toilet?



Yes – 77%



Have you ever avoided going somewhere because you knew it didn't have a Changing Places toilet?



Yes – 52%



Have you ever avoided going somewhere because you couldn't find any information about a Changing Places toilet?



Yes – 15%

Is there anything else you wish to tell us about accessible toilets?

There are often other things stored in an accessible toilet.

Accessible toilets are often dirty.

The emergency red cord is often tied up out of reach.

Transport



Do you think public transport lacks accessibility?



Yes – 74%

Has lack of disabled access on public transport negatively impacted you on the following?



Commuting – 41%



Going on holiday – 59%



Work / Volunteering – 22%



Training / Education – 15%



Socialising – 72%

Technology



What do you know about Artificial Intelligence (AI), for example, artificial imagery, auto-generated articles, etc)?

I know nothing about it	35%
I have heard about it	28%
I know a little about it	27%
I use it a little bit	7%
I use it a lot	2%



Do you have fears or concerns about the increasing use of artificial intelligence?



Yes – 67%

Representation of disabled people and peoples attitudes towards disabilities

Do you feel that disabled people are fairly represented across the media, for example in TV, advertising, film, books?



No – 57%

How do you feel the public's attitude to disabled people is changing?

Better	19%
Worse	32%
The Same	41%
Not Sure	8%

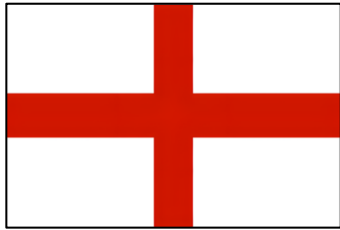
Our new UK Government

How are you feeling about the new UK Government's attitude towards disabled people?

Positive	7%
Neutral	35%
Negative	57%

About You

Where do you live?



England – 78%



Scotland – 12%



Wales – 7%



Northern Ireland – 4%

This report on the Access Survey 2023 is written by Euan's Guide.

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